

IT Management for NGOs

- **A short guide to choosing, costing and implementing a Client Management System (CMS): NSW Council of Social Service**

<http://www.ncoss.org.au/hot/CMS-How-To-Guide.pdf>

Contains NSW specific material related to recent developments in Client Management Systems (CMS) tendering, but contains useful information for evaluating available CMS.

- **Community Information Strategies Australia**

<http://www.communit.info/>

Useful contact for assistance for Australian NGOs on information and communications technology.

- **Envision.ca: Community Services Council - Newfoundland and Labrador**

<http://envision.ca/templates/resources.asp?ID=113>

Canadian virtual resource centre for NGOs. Has a computer and internet tutorial section on a wide range of topics (some with Canadian specific references).

- **EvaluateIT: Queensland University of Technology**

<http://www.evaluateit.org/>

Resource kit for evaluating community IT projects.

- **Information technology: Community.net.nz**

<http://www.community.net.nz/how-toguides/crk/it/>

Very up to date and generally applicable advice on using IT.

- **Technology: Nonprofit Good Practice Guide**

<http://www.npgoodpractice.org/Technology/>

A United States site with some useful contacts and papers, but tending towards the theoretical.

- **'This is IT': Illawarra Forum**

http://www.illawarraforum.org.au/assets/files/This%20is%20IT_web_sngl.pdf

An up to date and useful resource a number of aspects of IT management. Also contains information on recent developments in NSW through the 'Better Service Delivery Program'. *(Note: this is a very large document of over 6mb and takes a little time to download).*

